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# Sales Hub and the Prospecting Workspace

From qualifying leads to closing deals

### Meet the Speaker



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I teach people how to do sales in Sales Hub

### Agenda

- 1 Sales Challenges in 2024
- 2 Lead qualification and management
  Demo and walk through of lead management tools
- Managing pipelines, deals and reporting
  Demo and overview of deal management and analytics
- 4 Q&A
  Live Q&A and resources to help up your Sales Hub game

Tell us in the chat:

What are some of the biggest challenges salespeople face in 2024?





### The **problem?**



**Productivity** 

### The old solution



More

Reps



More

Tools



More **Activities** 



### The **NEW** way











Right **Activities** 

**Connection-oriented** 



**AI-Assisted** 

Driven by:



Relevance



Intelligence



**Diagnosis** 

### **Sales Journey**



### **Prospecting**

Qualifying leads

### **Challenges**

- Breaking through the noise and reaching leads
- Connecting leads with the right BDR/Rep
- Tailoring your sales software to your processes

### **HubSpot Value**

Quickly route and connect with prospects - with custom flows that fit your business

#### **Market Research**

- Only 59% of sales pros say the leads from marketing are high quality.
- 28% of sales pros say the sales process is taking too long - the biggest reason? Prospects backing out of deals

- Lead form routings
- Scheduling Meetings
- Sequences





### **Prospecting**

Managing and working leads

#### **Challenges**

- Working across multiple tabs and systems
- Automating prospecting activities and saving time
- Syncing data and reaching the decision maker

### **HubSpot Value**

Bring the best data in, while automating processes and focusing reps on prospecting

#### **Market Research**

- Sales pros are only spending around 2 hours a day actually selling the rest is on manual/admin
- AI can save sales pros 2+ hours a day, 78% already say it helps them be more efficient in their job.

- Prospecting workspace and leads
- Engagement tools
- Lead Object





### **Deal Management**

Managing pipelines and working deals

### Challenges

- Deal cycles slowing and larger buying committees
- Slowing revenue growth and smaller deals
- Sales team productivity and prioritization

### **HubSpot Value**

Close more deals faster with intelligent & delightful deal management tools.

#### **Market Research**

- Sales cycles now include on average 5 decision makers.
- 1 in 4 sales leaders say they have too many tools.
- 48% of sales leaders think tech can greatly help with deal management processes.
- 40% of leaders say actually closing deals is their top challenge, compounded by having to do more with less.

- Deal board
- Deal interface and score
- Key sales tools







### Sales Reporting and Analytics

Measuring performance and forecasting results

### **Challenges**

- Lack of visibility into sales performance
- Trouble forecasting and predicting revenue
- Lack of insight into best performing activities

#### **Market Research**

- 45% of sales pros are overwhelmed by the amount of tools in their tech stack.
- 44% of sales leaders want to invest more in the quality and depth of customer insights.
- 64% of leaders think reporting and analytics is the biggest area where tech can help.

### **HubSpot Value**

Give leaders complete visibility into performance and identify trends

- Sales Reports
- Insights and Forecasting
- Coaching tools





10 MINS

### Audience Q&A



### Resources

- <u>Lead Management & Prospecting</u>
   Software
- HubSpot Academy's Sales Hub Software Certification
- Use the prospecting workspace knowledge base article
- Manage leads in the prospecting workspace knowledge base article
- Set up leads knowledge base article



## Sales Hub

Powering productivity through relevance.